

JAMES S. PARKER

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PROFESSIONAL EXPERIENCE

Tennessee Valley Authority, Chattanooga, TN 2009 - Present

Project Manager - Financial Services, Financial Planning and Risk

- Develop IT and functional business requirements documents needed for technical solutions.
- Responsible for designing and implementing information technology solutions for business operations.
- Lead efforts to ensure the organization meets TVA IT Security and Sarbanes Oxley (SOX) IT compliance.
- Act as Project Manager for O&M technology projects.
- Manage technology (Triple Point Commodity XL, ZEMA, Ventyx) that supports the Financial Trading Program.
- Provide support to financial risk analytics and commodity price forecasting business functions.

Tennessee Valley Authority, Chattanooga, TN 2008 - 2009

IT Infrastructure Architecture Analyst - IT Engineering Planning

- Responsible for designing and implementing information systems which will support enterprise infrastructure.
- Work with other TVA organizations to help implement technology solutions for business requirements.
- Conduct data and business process modeling as needed per customer or enterprise requirements.
- Perform technical engineering design evaluations to recommend possible solutions for business problems.
- Act as the technical lead and work with Facilities Management to help customize and implement the following software packages; Tririga Workplace Enterprise Management and Meeting Room Manager.
- Develop Cognos reports for Facilities Management as part of the Enterprise Asset Management project.

Tennessee Valley Authority, Chattanooga, TN 2003 - 2008

Data Analyst - Information Engineering

- Assist Business Analysts in developing data models of business processes for Enterprise Operations.
- Help provide and maintain data dictionary support, data naming, metadata reports, and initial database structure generation with Oracle and SQL Server tools such as Toad and SQL Navigator.
- Conduct logical and physical data modeling (using ERwin), business process modeling (using ProVision), and data conversion mapping (using Informatica) projects by collecting data and process requirements.
- Build and manage metadata repository for enterprise by using ETL tool (Informatica) to integrate data between systems and databases.
- Write standard policies, procedures and ensure adherence to those standards for Information Services.
- Prepare software integration plans; perform acceptance testing, installations, and upgrades to supported software systems.

Tennessee Valley Authority, Chattanooga, TN 2002 - 2003

Project Planner - Intern - IT Planning

- Software and hardware project scheduling with MS Project and IBM SUMMIT Ascendant.
- Provide project managers with technical user support and IBM SUMMIT Ascendant project best practices.
- Use MS Access to create reports, run queries, and update data tables for TVA projects warehouse.
- Redesign IBM SUMMIT Ascendant system web pages and create new graphics to fit TVA standards.

Tennessee Valley Authority, Chattanooga, TN 2000 - 2001

IT Support Specialist - Intern - IT Service Center

- Complete software, hardware, and network service call requests from TVA employees.
- Collect support request information from customers and open tickets for second line support personnel.

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EDUCATION

University of Tennessee - Chattanooga, TN

- Master of Business Administration Degree, 2007
- Bachelor of Science Degree, Major: Computer Science, Minor: Entrepreneurship, 2003

PROFESSIONAL DESIGNATIONS

- Became an Eagle Scout -1994
- Member of UTC College Entrepreneur Organization - 2001, 2002
- National Science Foundation Scholarship - 2002
- Distinguished Graduate Student - 2007
- Outstanding Graduate Student - 2007
- Tririga Certified Developer - 2007
- IS Employee Council - Facilitator - 2008
- Cognos 8 Authoring Professional Reports Certification - 2008

AFFILIATIONS

- Member of Chattanooga Chapter of Toastmasters International
- Member and Deacon at Dallas Bay Baptist Church
- Author and Webmaster of www.MyCollegeTips.com